

All the product delivery shall be made from either AHMEDABAD office or JAIPUR office or from the authorized franchises state/city wise.

A standard handling charge of Rs. 500 would be taken to deliver product at the doorsteps, even a single kit would be delivered at a doorstep. Handling charge is mandatory for selfproduct delivery as well.

Product delivery days/duration may vary depending on the frequency of deliveries to the delivery zip code. Our system calculates this estimated date considering the total amount of time to process your order including: packaging, transit time to the delivery provider and transit time to the delivery address.

When placing your order, we consider these factors when calculating the Estimated Delivery Date :

- Order Processing: The amount of time it takes for us to prepare your order for shipping. This typically takes 1 – 7 days however, some orders may ship within as few as 4 hours and some may take up to 10 days.
- Transit Time: The amount of time it takes your order to leave our distribution center and arrive at the local delivery carrier.

Either you or your representative (family member), that is 18 years of age or older, must be present to receive the merchandise at the agreed upon day and time window. If no one is available to receive the delivery, a re-delivery fee may be applied to your order. This agreement is with you and NWPL. The Company shall not be responsible if you decide to hire a 3rd party to accept, receive and sign the handover of items without the notations of visible defects of packaging, damaged items, or missing merchandise.